

What is ProMedica OnDemand?

ProMedica OnDemand allows you to have a live video visit with a provider, through your phone, tablet, or computer, 24/7/365, to quickly access care for your common illnesses. You can use this service anytime, anywhere and do not have to be a ProMedica patient to use it!

What value does it bring to you?

As a Terra State Student, living at The Landings at Terra State, and having enrolled in ProMedica OnDemand coverage through your housing agreement, you have the opportunity to have 100% covered visits throughout the school year via the ProMedica OnDemand platform. This means unlimited, covered access to a provider at your fingertips!

How to sign up

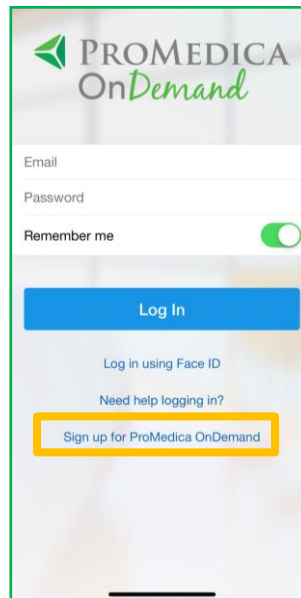
Step 1:

Go to the App store  or Google Play  and download the ProMedica OnDemand App 



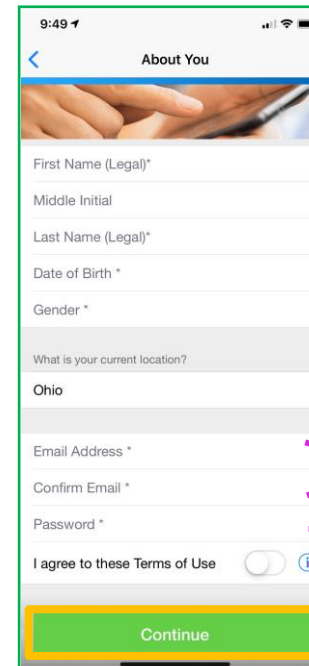
Step 2:

Once downloaded, click and open the OnDemand app, and click “Sign up for ProMedica OnDemand”



Step 3:

Fill in the registration information, and agree to terms of us. When you scroll down, skip the optional information, and click continue.



Can be personal or Terra state email address

Create your password

Agree to Terms of Use

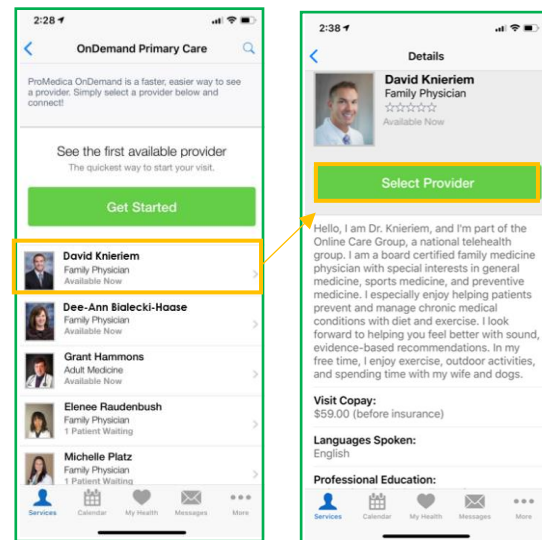
CONGRATULATIONS! You have successfully signed up for ProMedica OnDemand!!!

How to Have a Visit

Step 1:

If you are not feeling well, and have one of the below common illnesses, log into the OnDemand App and find a provider that fits your needs.

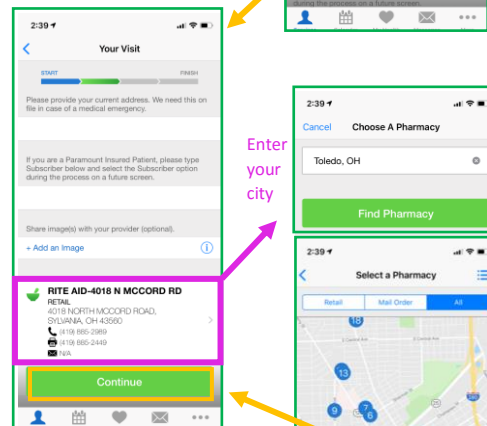
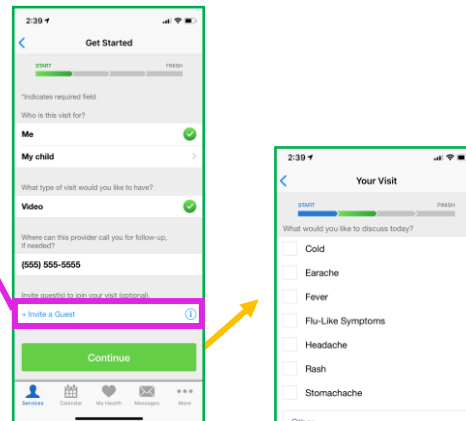
- Allergies
- Bronchitis
- Cold and Flu symptoms
- Coughing
- Diarrhea
- Ear infection
- Fever
- Headaches/migraines
- Pinkeye
- Rash
- Respiratory Infection
- Sinus infection
- Sore throat
- Stomach flu
- Urinary Tract Infection



Step 2:

Fill in your intake information.

Inviting a guest allows a three-way video visit to occur between you, the provider, and the person you invite.

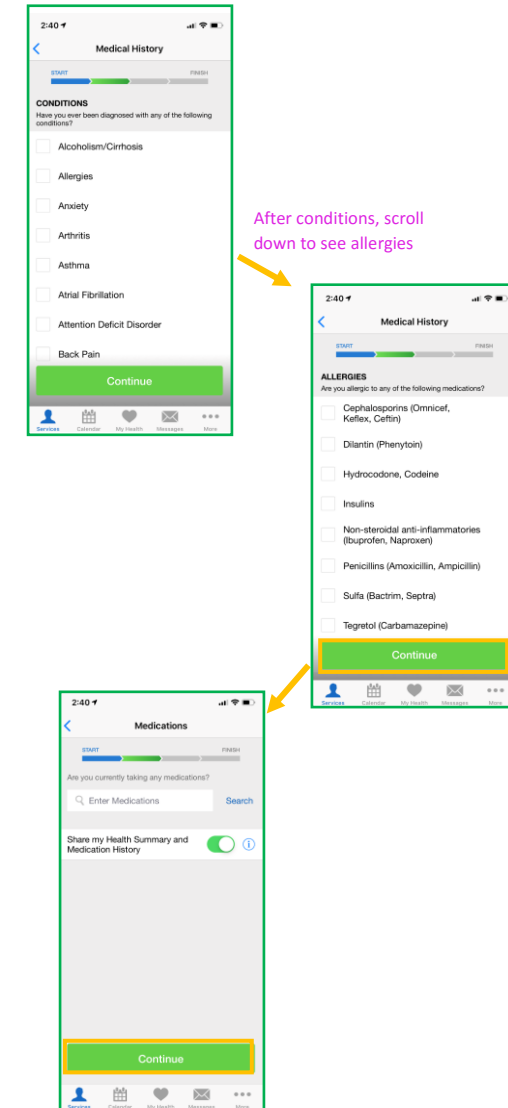


Enter your city

Choose your pharmacy

Step 3:

Enter your conditions, allergies and current medications.



After conditions, scroll down to see allergies

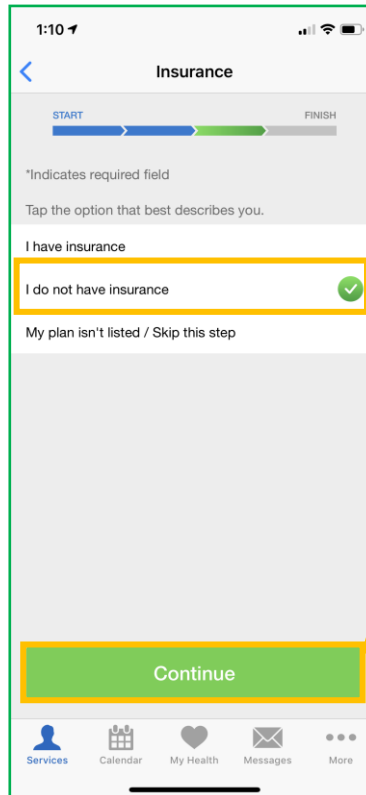
Step 4:

Enter your Terra State Coupon Code and Connect with a Provider

As a Terra State Student, living at The Landings, and having enrolled in ProMedica OnDemand coverage through your housing agreement, you have the opportunity to have 100% covered visits via the ProMedica OnDemand Platform.

Mark that you do not have insurance, your coverage will come through your Terra State coupon code.

If you are in need of assistance, please reach out to OnDemand@promedica.org



1:10

Insurance

START FINISH

*Indicates required field

Tap the option that best describes you.

I have insurance

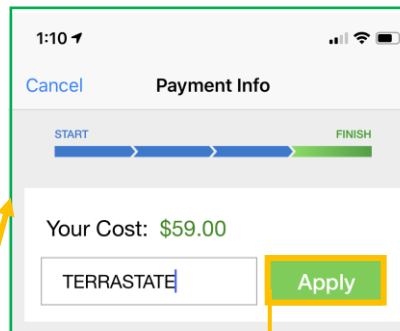
I do not have insurance ✓

My plan isn't listed / Skip this step

Continue

Services Calendar My Health Messages More

Enter your coupon code **TERRASTATE**



1:10

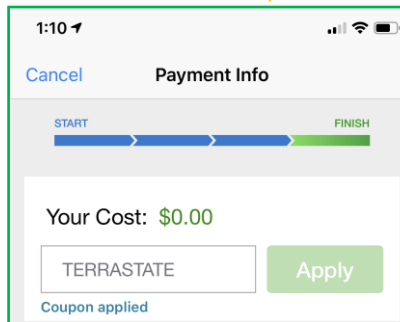
Cancel Payment Info

START FINISH

Your Cost: \$59.00

TERRASTATE Apply

And your fee will be waived



1:10

Cancel Payment Info

START FINISH

Your Cost: \$0.00

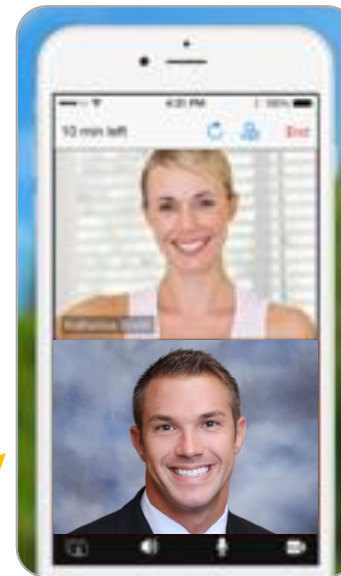
TERRASTATE Apply

Coupon applied



Continue

Click "Continue" and be connected with a provider to have your visit.



After your visit is complete, you will receive a visit summary both to your email address, as well as to the inbox of your OnDemand account. This summary can be forwarded onto your primary care provider, stored in your personal health care files, and will be extracted into Epic and stored in MyChart.